

# Montrose Guest House

14 Tregonwell Road  
Minehead  
Somerset  
TA24 5DU

## Booking Terms and Conditions

Thank you for choosing to book with **Montrose Guest House**. We look forward to welcoming you. By making this booking you are entering an agreement with us. Please read our terms and conditions of booking below.

### Deposit

We normally require a deposit of £40 per room, payable within 7 days of booking, either by cheque or debit/credit card. By making your booking, whether in writing, by email or telephone, guests are entering into a legal contract with Montrose Guest House.

### Cancellations

If for any reason guests are unable to take up the accommodation, they should contact us at the earliest opportunity to cancel their reservation.

### Refunds

Providing that we receive more than 21 days notice of cancellation, the deposit will be refunded in full, less a £5 administration fee.

If less than 21 days notice is given, and the accommodation cannot be re-let in full, then a cancellation fee of two-thirds of the total booking *may* be charged.

### Non-availability of Accommodation

We would only cancel your holiday if your accommodation was unavailable for reasons beyond our control. We would however attempt to offer you alternative accommodation. If this was not possible, or unacceptable to you, then we would refund all monies paid by you for the holiday. Our liability would not extend beyond this refund.

### Arrival

We would be grateful if you could contact us prior to your day of arrival to arrange a check-in time.

### Departure

Please be ready to leave your accommodation by 10.15am on the day of departure unless otherwise arranged.

### Damages and Breakages

Please take care when staying in our property. You are responsible and liable for any breakages or damages that you cause to the accommodation or its contents. All we ask is that you report any incidents as they occur. We do not normally charge for minor breakages, but we may send you an invoice for repair or making good if the damage or breakage is significant.

### Liability

We do not accept any liability for any damage, loss or injury to any member of your party or any vehicles or possessions, unless proven to be caused by a negligent act by ourselves or contractors whilst acting in the course of their employment.

### Privacy Policy

Any data collected during the course of this booking will be stored on our computer. We will not share your details with any third party.

A warm welcome awaits you at

Montrose Guest House